

Session Title	Online Session Evaluation Code	Presenter(s)	Description
A Non-Credit Transcript Solution	MCO09-005	Kathleen De Wit, Community College of Baltimore County	Find out how The Community College of Baltimore County met the challenge of non-credit transcript development and implementation for a large, multi-campus non-credit division. This class presents the challenges, both administrative and technical, and the on-going refinement and development of our non-credit transcript solution.
ACH Payments for Accounts Payable	MCO09-015	Stacy Hammond, Indiana State University	This session is intended for Banner Finance users, both beginner and experienced, who want to learn about the required setup and suggested procedures to pay vendors, employees, and students via direct deposit (ACH) for Accounts Payable (non-payroll) items. This includes direct payments, purchase orders, travel reimbursements, student refunds, and more. The initial setup in Banner Finance, daily procedures, and information on working with your financial institution will all be covered. Making these payments using ACH can significantly reduce printing and postage costs for your institution.
Advancement Track Kickoff	MCO09-051	Todd Lacomba, Rose-Hulman Institute of Technology	Please come join us as we officially kickoff the Advancement track! During this informative session we will review the presentations and schedule for this track and answer any questions attendees might have.
APEX: Express Web Development for Reporting and Beyond	MCO09-004	Debra Miller, Athens State University	Want a flexible application tool for the web that is free with your Oracle license? Learn how you can create web-based applications, including reporting with APEX! This will be a short summary of the techniques needed to create a simple report for the web. The session will also cover SSB integration and be open to general APEX questions.
Automate Banner Jobs Using UC4 Software	MCO09-067	Patrick Higgins, UC4 Software Inc.	This informative presentation will show you how automating Banner batch jobs eliminates manual effort, resulting in faster, more accurate processing with reduced latency and less downtime. Learn how to streamline and error-proof tasks like Disbursements, Payroll, Letter Generation, etc. Automate output distribution, so the data arrives in the hands of the person who needs it, when they need it. View job status online from any web browser; no more logging-in to check files to determine process completion. Create complex dependencies between Banner jobs, so that a job runs only after another has completed. Find out why so many institutions rely on UC4 Software to automate, integrate and accelerate their Banner processing.
Banner Advancement BOF	MCO09-033	Todd Lacomba, Rose-Hulman Institute of Technology	Birds-of-a-feather session for Banner Advancement users to openly discuss the various questions users have and how peer institutions handle them currently. All Advancement (Alumni, Development, Marketing/Communications) topics are open for discussion. This is also a great opportunity to network with others that are growing programs in a similar way as your institution.
Banner Enrollment Management	MCO09-047	Christine McCormick, SunGard Higher Education	The Banner Enrollment Management Suite helps your recruiting, retention, and development teams cultivate strong and lasting relationships. It extends and deepens the capabilities of Banner and empowers you with information you need to: * Connect with people and organizations more effectively; * Deliver personalized experiences and interactions that foster lifetime relationships; * Monitor and adjust your efforts in real time to impact performance; * Conduct knowledge-based planning across all recruiting, retention, and alumni programs. The end result? You connect with people as individuals. Your recruiting, retention, and development teams build strong connections with prospects, students, parents, alumni and others. And your institution realizes measurable improvements in enrollment, retention, and advancement.
Banner ePrint - BOF (Birds of a Feather)	MCO09-019	Frank Mangione, SunGard Higher Education	Come share your ideas and get helpful information about Banner ePrint.
Banner ePrint - Save Money, Save Trees	MCO09-018	Frank Mangione, SunGard Higher Education	Find out how over 170 SunGard Higher Education customers are saving money and time by using Banner ePrint. This is the easiest product to implement and use. Come and find out how you can save your institution thousands of dollars, if not more!
Banner Flexible Registration	MCO09-048	Christine McCormick, SunGard Higher Education	Flexible Registration provides a rich web-based experience for learners to search, register and purchase courses. It is intended to meet the needs of Continuing Education (CE) programs to serve their non-traditional, non-credit learners. This solution will expand the ability of institutions to allow both new and returning learners to register and pay for courses around the clock. The solution is simple to configure and use and leverages many existing Banner components. The automation of the admission, registration and payment aspects of the system mean that less administration is necessary to perform these functions. Flexible Registration also provides a modern, rich interface for learners to search and pay for courses, enhancing the image of the institution.
Banner on Linux Evaluation	MCO09-045	Danita Macon, University of Memphis	The University of Memphis evaluated Banner on Linux. We will discuss the behavioral as well as procedural and technical differences between Solaris and Linux with regards to the following: Operating System Versions, Installing Oracle, Creating the Database, Transferring the Database, Job Submission Server, Application Server (INB / SSB), etc. Additionally, we'll discuss our research findings and cost estimates for this technical architecture.
Banner Security Basics	MCO09-055	Penny Ginn, Presbyterian College	You've used GSASECR to set up Banner accounts and security. But what's REALLY going on behind the scenes? This session discusses and explains the pieces that make up Banner security: Profile, Object, Role, Class, User, and Module. We'll talk about Banner-delivered security and local additions; seed numbers; default Oracle roles; user classes; and creating and deleting Banner accounts. Note that this session DOES NOT cover Fine-Grained Access (FGAC), Value-based Security (VBS), or Personally Identifiable Information (PII).

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Banner Travel Expense Module	MCO09-072	Chris Eby, SunGard Higher Education	Designed from the ground up for higher education and supporting processes unique to it, SunGard Higher Education's Banner Travel and Expense Management is a comprehensive solution for managing travel and expense activity. With it, you can establish appropriate policies for your institution, encumber travel funds, authorize expenditures, process reimbursements, electronically store supporting attachments, and manage approvals—all from a single, process-directed web interface. Because it leverages key accounting and payment capabilities within Banner Finance, Banner Travel and Expense Management ensures consistency with your accounting system of record and improves compliance with fiscal policies. Combined with automated capabilities within Banner Workflow, Banner Travel and Expense lets you move approvals and authorizations online, reducing the paper trail that often accompanies expense reporting. And with Banner Document Management Suite, you can implement an electronic paper clip for attaching documents or travel receipts for better access, review, and compliance.
BEIS and Identity and Access Management 101	MCO09-039	Jaime Chambron, SunGard Higher Education	Banner Enterprise Identity Services (BEIS) is a new Banner 8 feature to facilitate identity provisioning and authentication across your unified digital campus. Learn more about BEIS and general Identity and Access Management (IAM) concepts and principles at this session to understand how to implement BEIS with or without third party IAM tools to support your IAM needs.
Books, Materials and Students-- in SSB	MCO09-030	Debra Miller, Athens State University	Schools have been mandated to disclose the course materials to potential students. Athens State has developed a system to capture books (and materials could be added easily) required, recommended and suggested by faculty members. It interfaces with our bookstores, so they can create book orders using this information as well as SSB (Self Service Banner) so that students can view this information before registering for classes. This session will discuss the how, why and what of this system and the way the information is presented to the student.
Business Intelligence for Banner using WebFOCUS: New Ways to Get Your Own Answers	MCO09-066	Tim Beckett & John Sulka, Information Builders	From the Chancellor to Admissions to your public web users, everyone in your institution needs answers without having to ask for help. Information Builders WebFOCUS will help you achieve pervasive business intelligence!
Can You Pecha Kucha? Yes You Can!	MCO09-037	Karen Nunn, University System of Georgia Board of Regents Raymond Ruff, Presbyterian College	Pecha Kucha is a presentation format in which content can be easily, efficiently and informally shown, usually at a public event designed for that purpose. This new trend facilitates keeping presentations very concise in order to encourage audience attention. Learn how easy it is to adopt this new presentation technique at this fun and entertaining session.
Connect With DegreeWorks	MCO09-063	Wayne Holt, SunGard Higher Education	Connect with DegreeWorks, SunGard's premium degree auditing and advising component that is integrated with Banner. This overview will provide an introduction to the product, review the core feature set, discuss new features on the horizon, and provide insight into the value proposition for the institution. The target audience will be Banner users who are considering a move to DegreeWorks and need information.
Converting to Argos for Finance	MCO09-016	Stacy Hammond, Indiana State University	Indiana State University had about 200 Finance reports to convert from character-based Focus to Argos, and only a few months to do it. Learn how we achieved this and how we've made our Finance users much happier with Argos. In addition, the presentation will include a comparison of Argos to the several other reporting tools we've had at ISU, including Cognos, Microsoft Access, and Focus.
Enterprise Content Management 101	MCO09-040	Jaime Chambron, SunGard Higher Education	"I have SharePoint, Luminis, AppXtender/Banner Document Management, LCMS, etc. and I don't know what to use for what use!?" Find yourself asking this question or something similar with other document management, content management and portal technologies? Come to this session to learn what Enterprise Content Management means for you and by asking the right questions to drive to having the right architecture, process and strategy in place to enable collaboration and knowledge management across the institution.
eTranscripts: Postsecondary and High School	MCO09-014	Karen Nunn, University System of Georgia Board of Regents	The Georgia Board of Regents collaborated with the SunGard modifications center to develop the Postsecondary XML transcript exchange functionality, which has been incorporated into baseline. We began beta testing in February 2006 based on Student 6.4/Student 7.2 and have since trained 35 institutions in the use of this functionality. The High School XML Transcript project came to life during this same time period. In conjunction with The Georgia Student Finance Commission, a standardized high school transcript was created for use by all Georgia high schools in a XAP Corp. database and a load of transcript data was developed for us using the SSD Axiom push into Banner. The Georgia Board of Regents', along with the Californial system, was awarded Best Practices Winners of the Postsecondary Electronic Standards Council's 2008 Best Practices Competition.
Evisions Argos -- Campaign Reporting	MCO09-026	Michael Boote, Evisions	Campaigns can be fraught with challenges in the best of worlds, but when you have campaigns within campaigns or gift types that count or don't count dependent on the situation, how do you handle this? This session will provide practical solutions to the challenges associated with campaign reporting. Time will be provided so you can share your ideas.

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Evisions Argos -- Rapid Application Development	MCO09-025	Michael Boote, Evisions	Have you had an application need on campus that either the software or support was too costly or time consuming? Argos can meet those needs and be used as a Rapid Application Development (RAD) Tool. Examples of how clients have used Argos to gather data for areas that applications do not exist will be covered. Everything from an Announcement Portlet Admin Tool to creating a UI with Argos for updating data in Banner for those departments who do not use or need Banner regularly, thus easing your Banner support.
Evisions Argos Advance Features Suite -- Visibility Into Your Data!	MCO09-023	Matt McLellan, Evisions	Come see how the Argos Advanced Features suite can help leverage all of the information in your databases to make timely and informed data driven decisions. Discover how powerful your data can be when you implement OLAP cubes and Dashboards to compare and analyze data as well as monitor performance indicators on campus. Learn how to automate reports using the Scheduling and Delivery feature as well as how to use the API module to integrate Argos with portals, imaging tools and web pages.
Evisions Argos Advanced Report Writing - Using Expressions	MCO09-27	Michael Boote, Evisions	When would I use an expression in my report and why is it important? How do you concentrate data into one field for your report? Can you use database functions in your reports? Are their mathematical or logical capabilities when building an expression? Get answers to these questions and more as you learn about when to use and how to build expressions in your reports. Many examples and types of expressions will be demonstrated.
Evisions Argos Enterprise Reporting Solution	MCO09-022	Kevin Marshall, Evisions	Evisions developed Argos, an enterprise reporting solution, specifically for Universities and Colleges. Argos maximizes your campus investments by integrating with all of the Banner modules as well as BDMS, Luminis, Banner e-print, and more! Argos, offers solutions for Ad-hoc reporting, production reporting, dashboards, scorecards and data cubes. Argos was designed so every user type can get quick access to the information they need and pull it out in any format they want. Argos has the features you need in a user-friendly tool. Come see how simple and effective reporting can be from Banner!
Evisions COOP Focus Group	MCO09-049	Matt McLellan, Evisions	On Sunday, October 4, 2009 at 9:30 - 10:30 AM at SETA Orlando 2009, Evisions wants to hear from you! The Evisions' COOP web community has been completely updated and improved to support both Argos and FormFusion. Additionally, a whole host of additional features have been added including FAQs, Message Boards, Knowledgebase Search, Download Center, etc. Attendees will be invited to get an exclusive chance to share feedback directly with the Evisions' Development Team.
Evisions FormFusion 3.0 Focus Group	MCO09-050	Matt McLellan, Evisions	On Monday, October 5, 2009, at 5:00 to 6:00 PM, Evisions wants to hear from you! FormFusion has been completely rebuilt to support native Windows printing, including color output, support for multiple data sources, auto-preview, etc. Attendees will be invited to get an exclusive chance to preview the new version of FormFusion and to share feedback directly with the Evisions' Development Team.
Evisions FormFusion Advanced Training	MCO09-028	Michael Boote, Evisions	This FormFusion training session is intended for technical users that want to learn about the advanced uses of FormFusion. This session will cover off-set fields, non-standard Banner jobs, and using FormFusion with other applications.
Evisions Intellectcheck 3.0 & FormFusion 3.0 -- See What's New!	MCO09-024	Matt McLellan, Evisions	Have you upgraded to Intellectcheck 3.0 yet? Are you ready for Evisions products to be web based and not PC based? This presentation will go over all the benefits of this free of charge upgrade to Intellectcheck 3.0 and give you a sneak peek into the upcoming release of FormFusion 3.0. Come see how to streamline payment processing and enhance Banner output and document distribution.
EZ FUPLOAD and Payroll Deductions	MCO09-032	Sherry Blosser & Gail Burgin, University of Toledo	Loading finance data from external sources can be a challenge using the FUPLOAD process. Entering employee payroll deductions can be time consuming for the department, or for IT if creating mechanical input files. At the University of Toledo, we've created web interfaces and services to empower the users with much easier methods of pushing this data into Banner. We will show the web pages, how the process works behind the scenes, and the reporting that we've designed to provide the support necessary for our users.
FGAC, VBS, PII & Masking (Remote session)	MCO09-065	Cyndy Bunte, SunGard Higher Education	* Introduce Oracle Fine-Grained Access (FGAC) as a working tool in Banner for row level security at the database level; * FGAC was implemented in Banner 7.0; * Scope of what FGAC will secure -- Value Based Security (VBS), Personally Identifiable Information (PII), PII and VBS do not require each other, can implement one or the other; * Masking - Does not use FGAC - another way to protect the display of information
Finance BOF	MCO09-036	Robert Long, University of Central Arkansas	A Birds of a Feather session intended for users who want to discuss various finance issues with regards to Banner.
Finance Track Kickoff	MCO09-052	Robert Long, University of Central Arkansas	Please come join us as we officially kickoff the Finance track! During this informative session we will review the presentations and schedule for this track and answer any questions attendees might have.

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IDM Security	MCO09-060	Mark Pare, Oracle	Identity Management and Security are top concerns for all of Higher Education. Oracle Identity Management allows institutions to securely manage end-to-end life cycle of user identities across all institutional resources both within and beyond the firewall. You will learn how Oracle's integrated approach to identity management will allow you to deploy applications faster, apply the most granular protection to enterprise resources, automatically eliminate latent access privileges, and much more. Learn how to leverage the Oracle Identity and Access Management Suite in its entirety or deploy individual components of the suite to meet your unique needs. Participants will see how Oracle's Identity Management solution helps them manage the provisioning and de-provisioning life cycle for user identities, and provides a one-stop shop for user access management.
Implementing Budget Controls	MCO09-031	Gail Burgin & Sherry Blosser, University of Toledo	The University of Toledo has previously used budgets as a suggestion for spending. In trying to move towards balancing our budget - and controlling expenditures, the university has placed a more stringent line on not spending more than your available budget. The scenarios uncovered created a daunting task. See how the university has controlled expenses when purchasing is accomplished outside of Banner, budgets are held within Banner, and a multitude of 3rd party applications (cell phone, office supplies, postage expenses) are fed into Banner nightly. We will detail the reports created for end user departments to see available budgets, how we push these reports automatically to our users, how we stop them from further expenditures, and when money becomes available - how we give them the green light to spend again!
Implementing Distributed BANSECR Security	MCO09-013	Ian Becker, Marist College	This session will go over the setup involved for creating distributed BANSECR accounts. We have a handful of IT staff that can create Banner accounts and in order to audit the account creation process, we have set up individual BANSECR accounts to track modifications.
Introduction to SOA Technologies	MCO09-042	Jaime Chambron, SunGard Higher Education	This session is for those who know what SOA is and have problems they know they can solve by applying SOA, but don't know what tools to use for what problems. Learn about web services, registries, enterprise service buses and more as you embark on enabling your application architecture for agility and reuse.
Leadership Best Practices	MCO09-011	Joe Belnap, Utah Valley University	Have you ever been thrown into a leadership position only to realize you're not in Kansas anymore? Leadership does not come with a title, nor is a title necessary to lead. Great leaders get great results; without dynamic leadership, organizations cannot grow and succeed. Let us show you the skills that make good leaders great. You will discover how to: * Interpret the organizational vision for your team and communicate that vision in a way that motivates action. * Examine the culture of those you lead and structure them in a way that maximizes their involvement. * Employ strategies that will enable your team to take a proactive approach toward change. * Identify the specific leadership values and behaviors that will contribute to your success as a leader.
Leveraging Your Technology Partners: Using Axiom as a Solution	MCO09-035	Karen Nunn, University System of Georgia Board of Regents Lisa Detwiler, SSD	This session focuses on how the University System of Georgia leveraged the SSD Axiom bridge to push data into Banner from their Common Admissions Application, as well as providing an image of the data as a constructed pdf for loading into Xtender. Axiom was also the tool of choice for loading High School data into Banner as part of the University System of Georgia's High School XML transcript project, which won the PESC Best Practices Award in 2008.
Margin: The Many Faces of Overload	MCO09-058	Lainie Jenkins, Events & Retreats for Women	Lainie Jenkins takes a light-hearted look at the serious nature of OVERLOAD. How do we "keep up" in the world of doing more with less? Sprinkled with humor, attendees will get some practical hints on: * Identifying Margin, Overload, and Limits * Developing more personal power to create more leeway between ourselves and our limits * Giving ourselves more room to play within our budget, our bodies, our emotions, our schedules and our relationships Turn off your blackberry, cell phone, or laptop and enjoy a little time for yourself.
Purchasing Cards @ PC - PaymentNet & Banner	MCO09-057	Raymond Ruff, Presbyterian College	See how Presbyterian College has leveraged the power of JPMorgan Chase's purchasing card account system, PaymentNet. This presentation will give you a basic understanding of how PaymentNet was set up to work well with Banner, how cardholders utilize PaymentNet, how the credit card transactions are fed to Banner, and how the credit card transactions are reported to budget managers. The presentation content will use PaymentNet as the example, but principles of what was implemented for PC's use of PaymentNet could be used in the implementation of most purchasing card programs.
Readiness for Live	MCO09-059	Mark Pare, Oracle	Whether you're going live with Banner for the first time, or going live with a new release or module, can you be sure performance and throughput will meet expectations? This session will expose participants to Oracle's complete Application Quality Management solution. This solution allows you to deploy higher quality applications with less cost and effort. It ensures the quality, scalability, and availability of your Banner applications and their underlying infrastructure by enabling you to thoroughly test them. Together these products manage the entire quality assurance (QA) process, including defining test requirements, executing automated and secure functional and load tests, and tracking subsequent defects.

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Real-Time Address Verification in Banner with CLEAN_Address	MCO09-020	Kevin Runner, Runner Technologies	Real-time address verification is an integral part of improving data quality and mail deliverability. With CLEAN_Address, address verification is now an easy, low-cost solution for institutions using Banner. Attendees will learn the basics of address verification and the simple process to support real-time, seamless integration in Banner Forms (INB), Web self-service applications, and batch processing. We will also demonstrate the telephone checking, name parsing, and email address validation of CLEAN_Address built into Banner.
Reporting BOF (Birds of a Feather)	MCO09-029	Debra Miller, Athens State University	Open discussion of reporting issues and best practices-- a roundtable, brainstorming session.
Reporting on the Web: Open Source Technology and its Practical Use	MCO09-006	Paul Gleason & Mark Cahill, Stetson University	During the summer of 2007, the Stetson University Development Operations department was reorganized to establish a position for a full-time report writer. Working closely with this report writer, we first developed a datamart to replicate all pertinent data on a nightly basis to a separate MY SQL database. We have refined these data replication routines so now in less than 2 hours we are able to replicate all advancement data to this separate datamart. On top of this MY SQL database, we developed a custom web reporting platform utilizing PHP technology. This web environment contains a level of security so only those users setup with an account have access to the web reporting platform. Once logged in, users have access to a wide variety of dynamic reports that run against the MY SQL database. Some reports allow users to input parameters such as date ranges, designation codes or staff assignment id's and generate a web report which can then be downloaded to Excel for further manipulation. Some reports include graphical charts while other reports include just raw numbers. Regardless of the report type, we have integrated drill through functionality allowing the users to drill into individual numbers or parts of a chart to see the detailed data supporting the summary figure. Some sample reports have been provided with this abstract. This custom web dashboard was primarily developed using open source software which is free to the public. To host the web dashboard, we utilized a regular PC in our department that was not currently in use. The database is administered with MY SQL and the web platform is run on the open source content management package WordPress. The site was predominantly developed using free software and technologies however we did need to purchase several small utilities to facilitate the data replication process and facilitate the generation of dynamic graphs which can be drilled into. The total cost spent on the web dashboard so far is less than \$300. Other than staff time, the development costs for the web dashboard have been minimal which was a requirement from the onset as Development Operations works with an annual budget of only \$11,700 not including staffing costs. This session highlights the experiences at Stetson University in setting up a web reporting platform. As part of this session, I will present the methodology utilized to establish this environment discussing the technical and organizational obstacles incurred during the process. This session will include a demonstration of the reporting solution and allow for questions and answers from participants interested in setting up a similar reporting environment.
Retention through Better Course Access	MCO09-034	Tom Shaver, Ad Astra Information Systems	Innovative institutions are breaking new ground with course demand analysis to improve course availability, student success and retention. Learn how colleges and universities have used this analysis to make high impact changes to their roll-forward schedules, offering a schedule that better fits their student populations.
Return of Investment Case Studies-Campus Commerce	MCO09-043	Jeff Rapp & Chad Elstun, TouchNet Information Systems	In these times, doing more with less has never been more important. With enrollments on the rise and budgets extended to the max, how can you justify an investment in Business Office automation? This session will help you build that "Return on Investment" model you need to get the solutions that will help you succeed in these challenging times. You need a Commerce Management System to not only automate your business office, but to secure your campus commerce. Learn how to justify your investment with an ROI that just might surprise you (and your boss).
RMAN and Dataguard for Disaster Recovery	MCO09-001	Ian Becker, Marist College	This session will cover creation of a Physical Standby database by using RMAN. It will cover the configuration of a parameter file for the Standby database on the same server or a remote server that could have different directory structure. Configuration of Dataguard will also be shown to keep the standby database in sync.
RMAN: Duplicating Database for Test/Development	MCO09-002	Ian Becker, Marist College	This session will go over detailed technical steps for using RMAN to duplicate a database for use as Test or Development. It will cover the configuring of a parameter file for the target database with both similar or different directory structure as well as the RMAN commands to perform the duplication.
Save Money, Reduce Risk and Be Efficient with Systems Integration	MCO09-041	Jaime Chambron, SunGard Higher Education	Service-Oriented Architecture and other systems integration principles and technologies have been theoretical for many. But some schools have applied these techniques to solve problems facing them. Attend this session to learn about how schools are applying SOA, workflow and other technologies to solve different types of problems to be more efficient, reduce risks and save money.
Security Enhancements for Banner 8 (remote)	MCO09-070	Cyndy Bunte, SunGard Higher Education	This session will cover: * Banner Access Changes, * Oracle/Banner Security Maintenance GSASECR Changes, * Security Auditing and Audit History form (GSAAUDT), * New Security Level (Group Security), * Distributed Security (GSADSEC), * Miscellaneous Security Enhancement, * Documentation Changes.

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Servant Leadership Part I	MCO09-009	Joe Belnap, Utah Valley University	As a primer to Servant Leadership, Change Management is a major concern. Today, organizations are faced with the daunting task of producing more and more with ever decreasing resources. Leaders must deal with employee retention, the reality of waning loyalty, and the necessity of seeking commitment over conformity. In order to implement the change of Servant Leadership in your organization, you need to have an understanding of the following: * Four Factors of Business Success (The measuring rod of where you are and the divining rod for where you want to be) * Organizational Perspectives (Success is a reflection of the organization; take a holistic view from all perspectives) * Six Personal Facets of Life (Every organization is made up of various individuals; see them completely; as benefits rather than burdens)
Servant Leadership Part II	MCO09-010	Joe Belnap, Utah Valley University	The idea of a being simultaneously a leader and a follower to the same individuals may seem to be a complete paradox, though further examination identifies it as an innovative way to change, grow, and improve. Make your people responsible, but be responsive to them. Remember, the word responsible means 'able to respond.' This session will show you how. There are four different levels of service with Servant Leadership being the highest. * Learn to differentiate between the levels * How to determine which level you are (or your organization is) performing at * What to do to transition from one level to the next
Service Oriented Architecture	MCO09-061	Mark Pare, Oracle	The Oracle SOA Suite enables a services and events architecture built on a modular inter-operable infrastructure that leverages existing applications and other IT assets. By shifting development from coding to component assembly it simplifies implementation, increases development productivity and shortens time to deployment. The SOA suite improves enterprise agility by continuous blending of business insight and adaptable business processes. Learn how the SOA Suite provides a comprehensive breadth of functionality and lowers customers' TCO by providing standards based integrated and unified architecture, governance, and experience.
SETA - Users, Code, Resources OH MY!	MCO09-008	Colette Williams, University of Memphis	Learn about the history, structure and what www.SETAsource.org can do for you and your professional development. See a demo of the our Code Repository, where any SETA member can search for and download programs and scripts that have been submitted by SETA members; these files include software enhancements, documentation, SETA conference presentations, etc. Looking for a job or have a job opening? Being a SETA member allows you to search for and post job openings on-line free. We also provide an on-line membership directory that can only be accessed by members
SETA First Time Attendees	MCO09-046	Penny Ginn, Presbyterian College	This session is specifically for those who are attending their first SETA conference, but everyone is welcome! We'll talk about: * what to expect from this conference and how you can make the most of it; * the SETA organization and benefits you receive as a member; * how you can get more involved with SETA
Smart Email Marketing by Informz	MCO09-071	Meggan Mangino, Informz	The Informz eMarketing solution allows institutions to build stronger relationships through relevant and engaging communications. Whether your school is looking to improve your recruiting campaigns or needs to measure the success of your advancement solicitations, Informz provides a complete solution that can improve operational efficiencies across campus when it comes to email and mobile marketing.
Space Mountain (SPACMNT) - It's Not Just A Ride At Disney!	MCO09-056	Raymond Ruff, Presbyterian College	SPACMNT - The Person Comment form offers a great place to store data other than comments. See how Presbyterian College has utilized SPACMNT to store various pieces of data that seemed to have no good home in Banner. Gather tips you can use at your institution and several PL/SQL functions to make reporting from the comment table even easier.
Student BOF	MCO09-038	Annelle Colevins, University of West Georgia	A Birds of a Feather session intended for users who want to discuss various student issues with regards to Banner.
Student Track Kickoff	MCO09-053	Annelle Colevins, University of West Georgia	Please come join us as we officially kickoff the Student track! During this informative session we will review the presentations and schedule for this track and answer any questions attendees might have.
Supplemental Data Engine: Technical and Functional Overview (Remote)	MCO09-064	Cyndy Bunte, SunGard Higher Education	Supplemental Data Engine is a simple way to add data fields to Banner forms in Banner 8.0 without customization. * Allows data to be stored that is not part of existing Banner Data Model * New data is related to existing tables * New table stores all supplemental values * Does not alter the underlying database model * Provides upgrade independent additions and alterations * Users can enter supplemental data from any form that uses a database table where supplemental data rules have been defined
Survey Management and Online Course / Instructor Evaluations in Banner	MCO09-021	Kevin Runner, Runner Technologies	This presentation will explore an online Course and Instructor evaluation system - SurveyDIG - from Runner Technologies. Institutions are replacing their paper based course evaluation process with this integrated Web based solution, giving students more flexibility and anonymity when giving candid feedback about a course or instructor. The survey management system is flexible enough to handle other anonymous or named surveys as well. Administrators can reuse, modify, and clone surveys very efficiently.

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Technical and Luminis Track Kickoff	MCO09-054	Colette Williams, University of Memphis	Please come join us as we officially kickoff the Technical/DBA and Luminis/Portals track! During this informative session we will review the presentations and schedule for this track and answer any questions attendees might have.
Technical/Luminis BOF	MCO09-069	Colette Williams, University of Memphis	A Birds of a Feather session intended for users who want to discuss various technical/luminis issues with regards to Banner.
The Time Imperative: Efficiency vs. Effectiveness	MCO09-012	Joe Belnap, Utah Valley University	Don't you wish you could make time stand still to get more done? Time is the only thing on this earth we can't get back, yet we get the same amount each day. So why do we always feel like we never have enough? Time Management is more about being than doing; it's about how we use our time. The topics covered are: * Being Present * Goals & Activities * Calendaring & Scheduling * Staying Effective * Avoiding or Overcoming Barriers * Self-Betrayal & Self-Deception
To Extend or Not To Extend	MCO09-044	Todd Lacomba, Rose-Hulman Institute of Technology	Extender is a product we have owned for many years and never used until recently, this will show some of the ways we are using Extender in Banner Advancement while briefly touching on other possibilities and the question of "To Extend or Not To Extend"
Trends in Student eCommerce	MCO09-068	Karl Steiner, Providence College	With the constant increases in technology, it is more important than ever to have eCommerce technology available to students at your institution. Students and parents are turning to you for flexible payment and billing options. This session will discuss and demonstrate the latest technology for providing a wide array of eCommerce options, while improving customer service, eliminating manual processes, and reducing staff workload through the automation of your student account payments and billing.
Unifying Payments from Receipt to Reconciliation	MCO09-062	Jeff Saucier, CORE Business Technologies	See examples of how CORE's customers have improved their revenue collection process while leveraging Banner and the interoperability of CORE's robust revenue collection solutions. You will see case studies from a variety of customers showcasing how their institution leveraged the integration capabilities of CORE's interface to Banner to get the most out of their cashiering, self-service (web) and departmental deposit applications. In this informational session, learn how unified account information benefits your cashiering, self-service and departmental revenue processes. The session will illustrate how CORE's suite of revenue management solutions will introduce immediate increased efficiency to your school's financial environment. Learn about: * A consolidated user-interface showing the students adjusted balance * Generating summary totals for definable groups of detail codes * User-configurability * Check Imaging and ACH conversion * Maximizing your integration to SunGard Banner and Non-Banner financials * Comment writing, viewing and editing capabilities * Creation of fixed and dynamic payment plans * Student deposits, miscellaneous charges, targeted payments and more.
Web Contact Management System for Development and Alumni Staff	MCO09-007	Dwight Seuser, Lawrence University	Web interface for user-driven Development Officer support system for contact planning, creation, reminder and follow-up. Provides at-a-glance metrics for Development Officers and their supervisors. Integrated calendar of all future and past visits, with live links to the call reports from calendar. Web reports of all contacts. Demonstration will show the features and benefits of how we changed the workflow for our staff.
Which Way Workflow - Some Do's & Don'ts	MCO09-003	Toby Boyle, Western Michigan University	Do get any and all client buy-in up-front. Do not assume only clients impacted by the old process are the ones impacted by the new one. Do re-work and improve the process with everyone's input. Do not assume you can improve the process by yourself. Do know the beginning and ends of the process. Not knowing where the process starts or stops will cause disruption, delays and dreadful headaches. Do get to know the real decision-makers. Do not assume an organizational chart will let you pin-point the decision-makers. And more do's and don'ts!